

FOLK PARK

POSITIVE FEATURES

- Very educational regarding our cultural heritage
- Self-directed – people can explore at their own pace
- Suggestion boxes provide an opportunity for feedback
- Good information is available in each house
- Authentic. The fact that the exhibits are original rather than a replica is important
- The exhibits highlight the extent of social divides
- Most staff very approachable / friendly
- The accommodation is integrated
- The fact that the farms have animals adds realism
- Staff costumes make the exhibits more realistic
- There is a nice ambiance (e.g. fires)
- The maps are very clear

NEGATIVE FEATURES

- The furniture in many houses is not the original furniture
- Wheelchair / buggy access is difficult
- There is a fire risk - some houses had fires left unattended / unguarded
- There is no seating / drinking fountains / shelter between exhibits
- Some buildings were locked
- Information was not available in some houses
- Some curators were not very talkative
- Manor house was closed – but there was a wedding on

FOLK GALLERIES

POSITIVE FEATURES

- Good audio-visual presentations
- Machinery on display is authentic, rather than a replica
- It is very clean and in good condition
- The routeway through the galleries direct the visitor
- Section on sporting history was very interesting
- The fact that disabled people were included in the sporting section was appreciated
- It was 'revealing and informative'

NEGATIVE FEATURES

- No staff were available to answer questions or explain things
- Man in the shop was not very friendly
- There were no bins
- The videos were repetitive
- There was too much reading

TRANSPORT MUSEUM

POSITIVE FEATURES

- Impressive layout – very well organised
- Very good detailed information
- Good audio-visual presentations
- Chronology was explained very clearly
- Visitors could get into some of the exhibits

NEGATIVE FEATURES

- No staff were available to ask questions
- It would be nice to have more access to vehicles
- There were not enough audio-visual presentations
- The information did not cater for people who spoke foreign languages
- No leaflets were available to take away (or even to buy in the shop)
- The text on some displays was very small and difficult to read
- The information provided was overwhelming